

# Commercial Building Heat Pump Technology



# MassCEC's Mission

The Massachusetts Clean Energy Center's (MassCEC) mission is to accelerate the clean energy and climate solution innovation that is critical to meeting the Commonwealth's climate goals, advancing Massachusetts' position as an international climate leader while growing the state's clean energy economy.

# VRF (Variable Refrigerant Flow) Heat Pumps

- Commercial-scale technology is very similar to the residential technology!
- Some commercial applications use residential-scale technology.
- Others use larger-scale technology referred to as “variable refrigerant flow” or “VRF.”
- This is confusing because residential-scale technology also has variable refrigerant flow, but that is industry terminology.



# What's the difference?

| CHARACTERISTIC                      | MINI-SPLIT                         | VRF  |
|-------------------------------------|------------------------------------|--|
| LEVEL OF CUSTOMIZATION              | LOW                                | HIGH (APPLIED PRODUCT)                             |
| UNIT CAPACITY (BTU/HR)              | UP TO 65,000                       | 65,001 – 500,000                                   |
| INDOOR HEADS PER OUTDOOR COMPRESSOR | UP TO 8                            | UP TO 60   |
| PIPE CONFIGURATION                  | SEPARATE PIPE FOR EACH INDOOR HEAD | SINGLE PIPE NETWORK WITH BRANCHES FOR INDOOR HEADS |
| SIMULTANEOUS HEATING & COOLING      | NOT AVAILABLE                      | AVAILABLE  |



# VRF – Outdoor Unit



# VRF – Many Indoor Unit Options



**Ceiling-suspended unit**



**High static  
ducted unit**



**1-way cassette**



**Wall-mounted unit**



**Concealed  
floor-standing unit**



**Medium static  
ducted unit**



**4-way large cassette**



**Vertical ducted unit**



**Floor-standing unit**



**Low profile  
ducted unit**



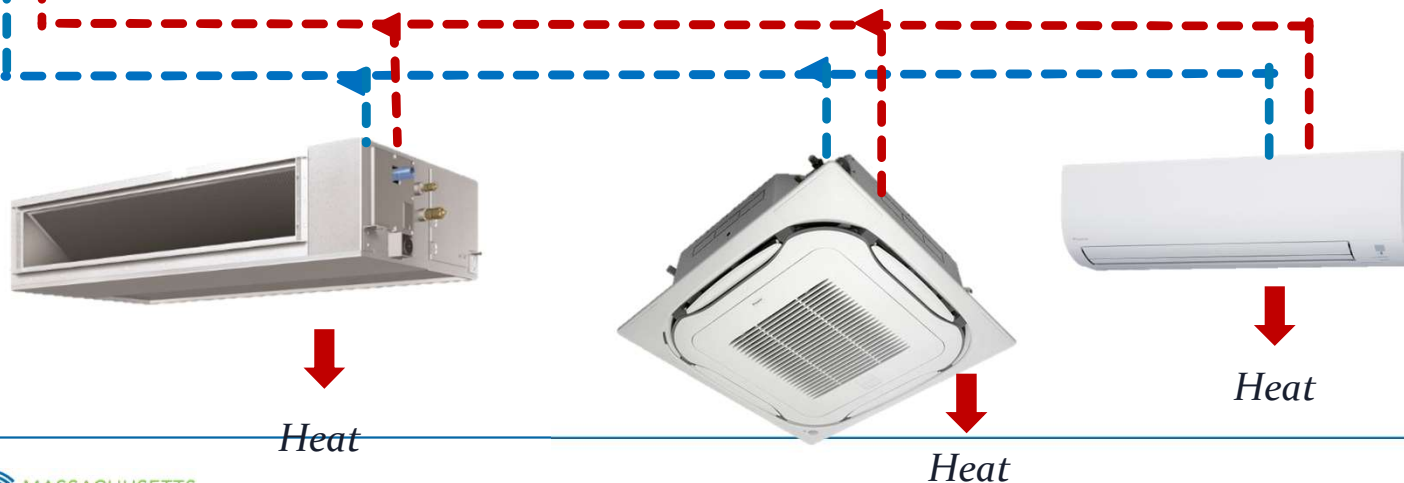
**4-way small cassette**

## Heat Pump without Heat Recovery

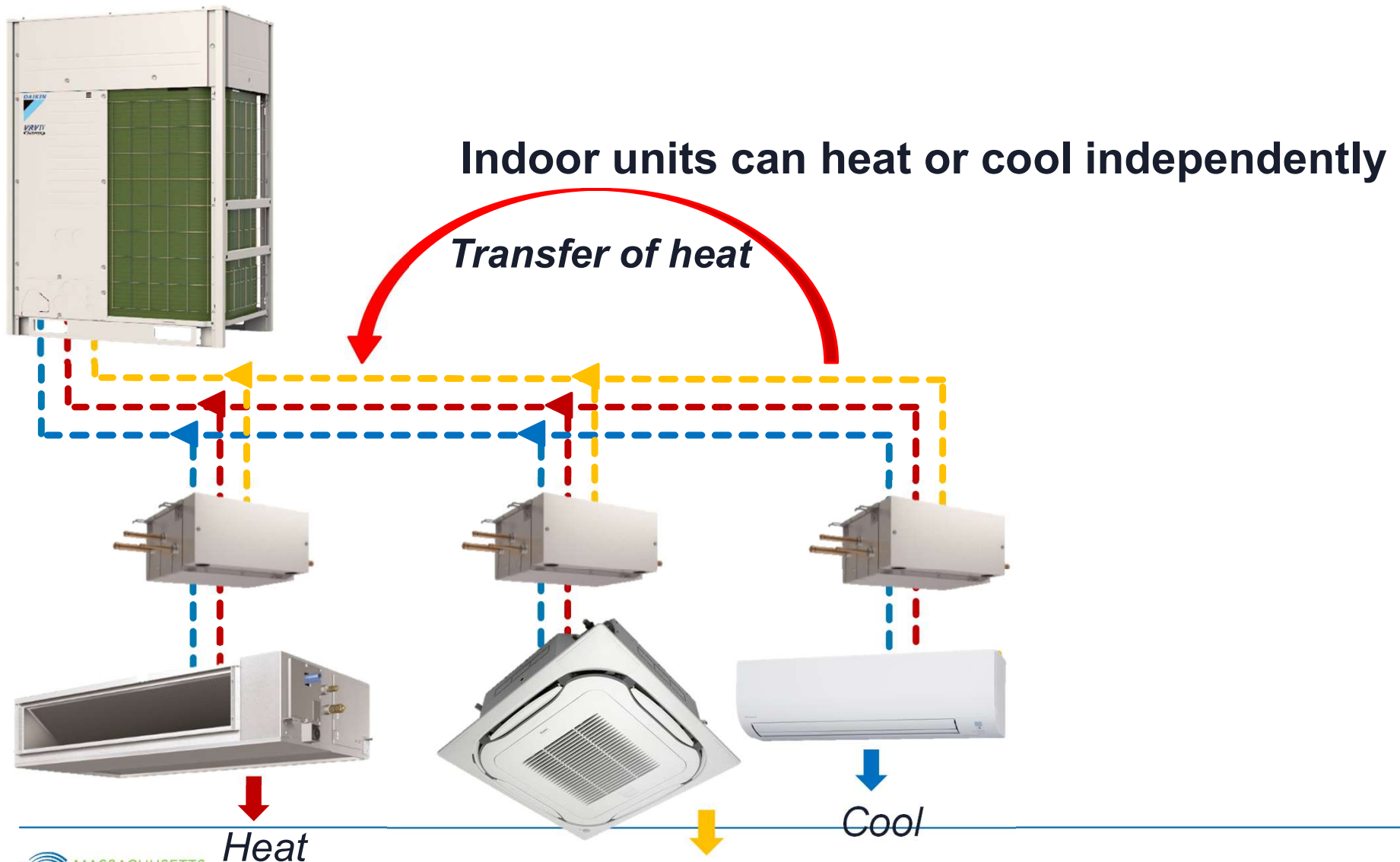


heat pump

- System is either in heating OR cooling
- i.e. Indoor units cannot provide cooling if system is in heating
- \*Fast & Automatic system switch over\*
- Indoor units still have independent set point control



# Heat Pump with Heat Recovery





# VRF Efficiency and Operating Costs

## Cooling

- VRF more efficient than most conventional systems
- VRF less expensive to operate than most conventional systems
- VRF usually presents savings on the maintenance side (no water loop to maintain, less equipment and compressors to maintain, i.e. vs WSHPs)

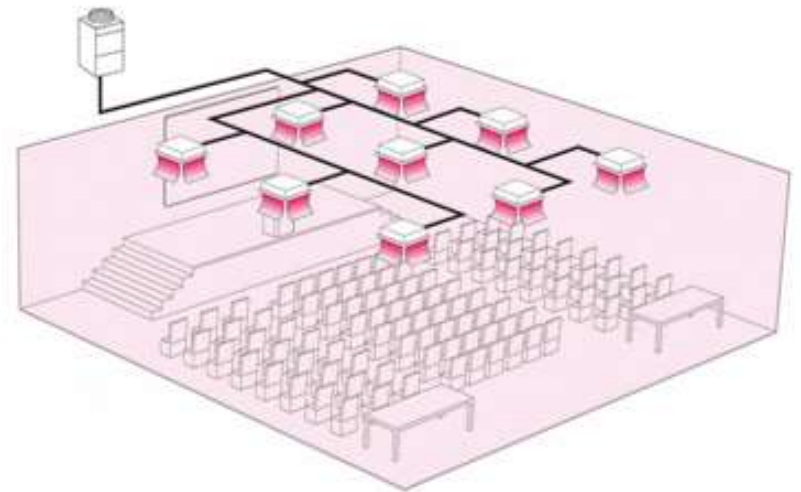
## Heating

- VRF *much more* efficient than any alternative (by 3 to 5 times or more!)
- VRF much less expensive to operate than electric resistance heating
- VRF generally competitive with conventional systems (which use other fuels). Can vary with pricing.
- Similar saving potential on the maintenance side vs conventional systems

*Combined:* More efficient than all conventional systems  
Often competitive operational costs

# Benefits of Heat Pumps

- Comfort & flexibility
  - Individual zone control
  - Variety of indoor unit options
  - Flexible piping
- Small physical footprint
  - Outdoor and indoor units connected via refrigerant pipes
  - Minimal visual impact
- High efficiency
  - Lower operating costs

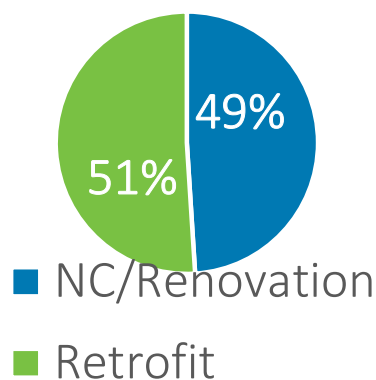


# MassCEC VRF Program Snapshot

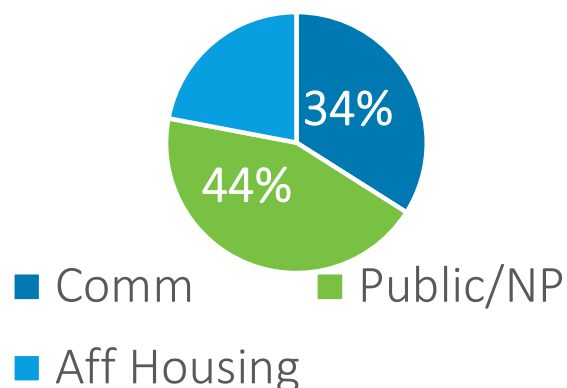
- Program Goal: Develop VRF industry and market to decarbonize heating in commercial buildings
- All systems met 100% of the heating and cooling loads for the portions for the buildings that they serve.
- May 2017 – June 2019
- Program ended due to funding limitations
- Mass Save is now offering strong commercial heat pump incentives

| MassCEC VRF Program Stats          |                     |
|------------------------------------|---------------------|
| Number of Projects                 | 107                 |
| Total Awards                       | \$5,995,000         |
| Average Capacity                   | 585 MBH             |
| Cost (50 <sup>th</sup> Percentile) | \$695/MBH (heating) |
| Cost (25 <sup>th</sup> Percentile) | \$589/MBH (heating) |
| Rebate as % of Costs               | 15-20%              |

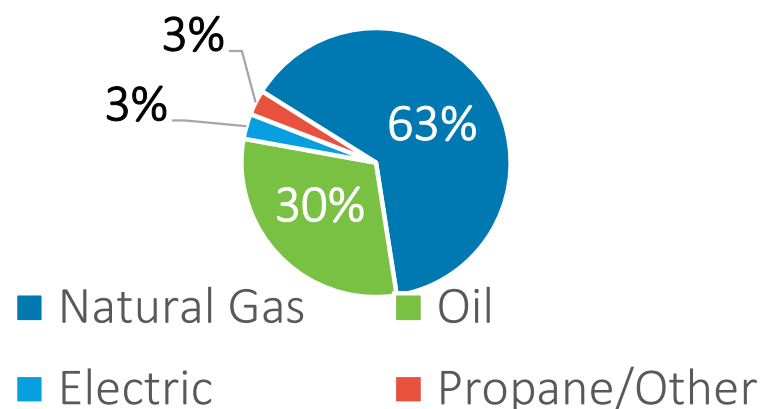
## Project Type



## Building Sector



## Offset Fuel





# Lowell VRF Case Study

- 19<sup>th</sup> century textile mill complex
- 143,000 square feet
- 50 commercial tenants (including conference center, café, fitness center, & university research facility)

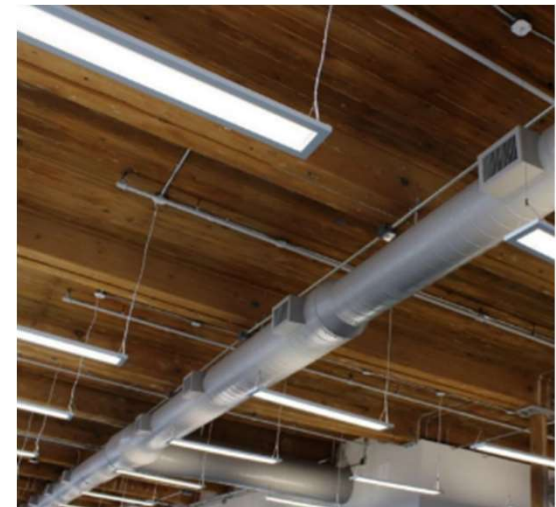
## Customer experience:

- VRF equipment was more flexible than alternatives for a space-constrained project, with cheaper, faster, less invasive installation.
- Modular heat pumps offer flexibility as tenants change

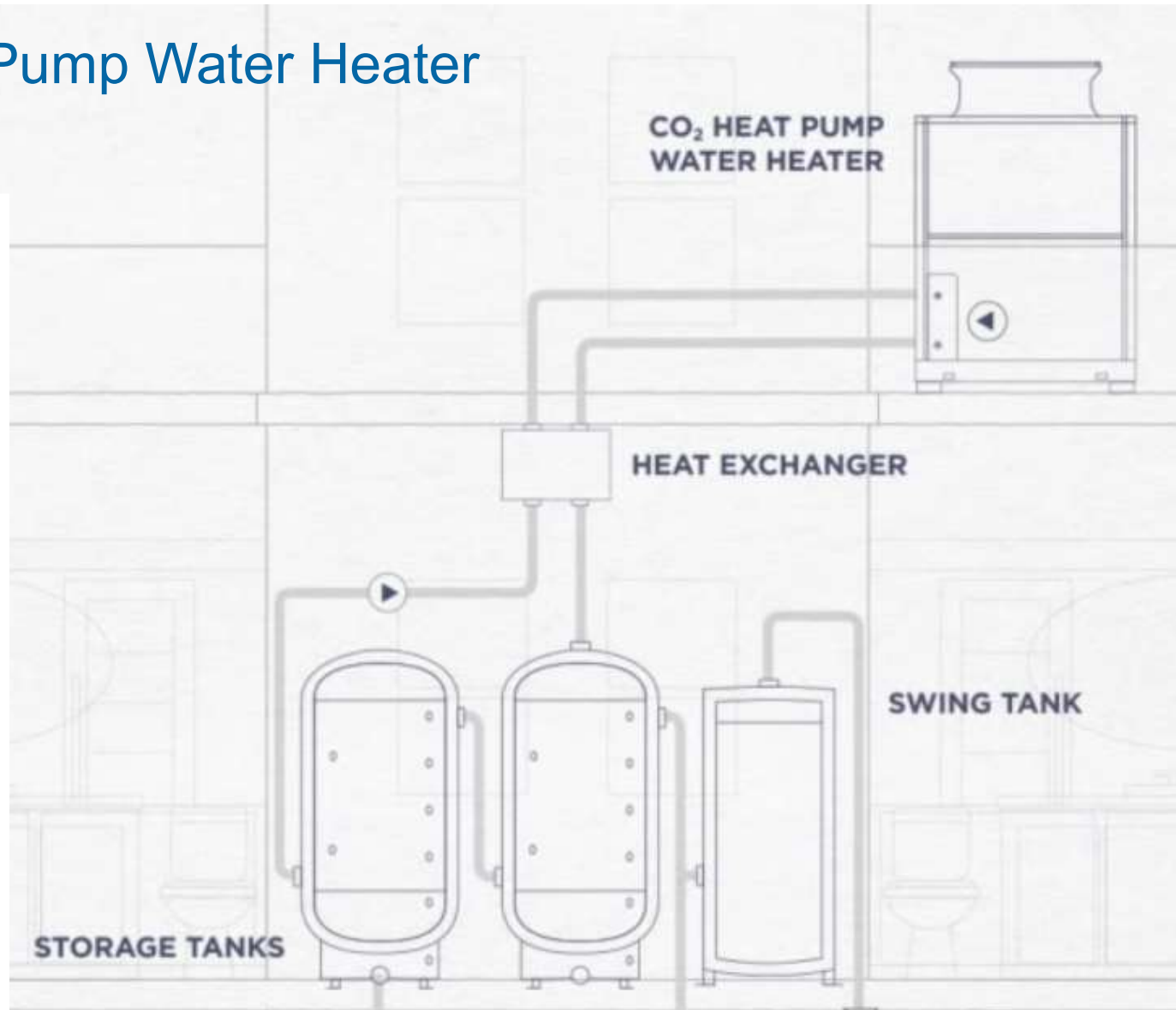
**Previous HVAC:** Gas-fired Modine heat exchangers 10-ton direct exchange air handler units with cooling coils

## **Heat Pumps:**

- 12 Daikin VRV system (97 tons) with 2/3rds of air handlers (remaining 1/3<sup>rd</sup> of air handlers were a separate phase)
- Reused the existing ductwork
- Installed 2019
- Heat Pump Cost: : \$209,406
- Estimated Alternative Cost: Not available, but traditional HVAC would have cost more due to required infrastructure modifications



# Commercial Heat Pump Water Heater



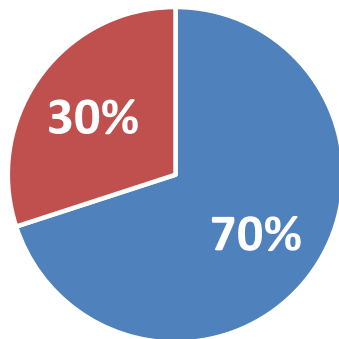


# Ground-Source Heat Pump - Commercial Snapshot



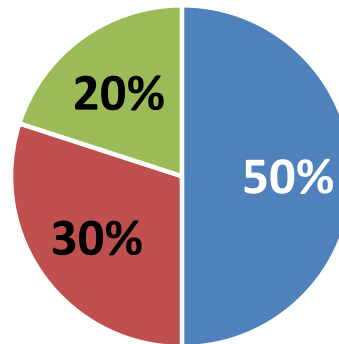
|                                    |                       |
|------------------------------------|-----------------------|
| Timeline                           | Sept 2013 – June 2020 |
| Number of Projects                 | 16                    |
| Total Awards                       | \$1,714,000           |
| Average Capacity                   | 1,900 MBH             |
| Cost (50 <sup>th</sup> Percentile) | \$998/MBH (heating)   |
| Cost (25 <sup>th</sup> Percentile) | \$817/MBH (heating)   |

## Project Type



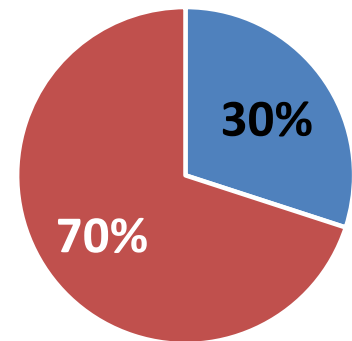
■ NC/Renovation  
■ Retrofit

## Building Sector



■ Private   ■ Public/NP  
■ Aff Housing

## Offset Fuel



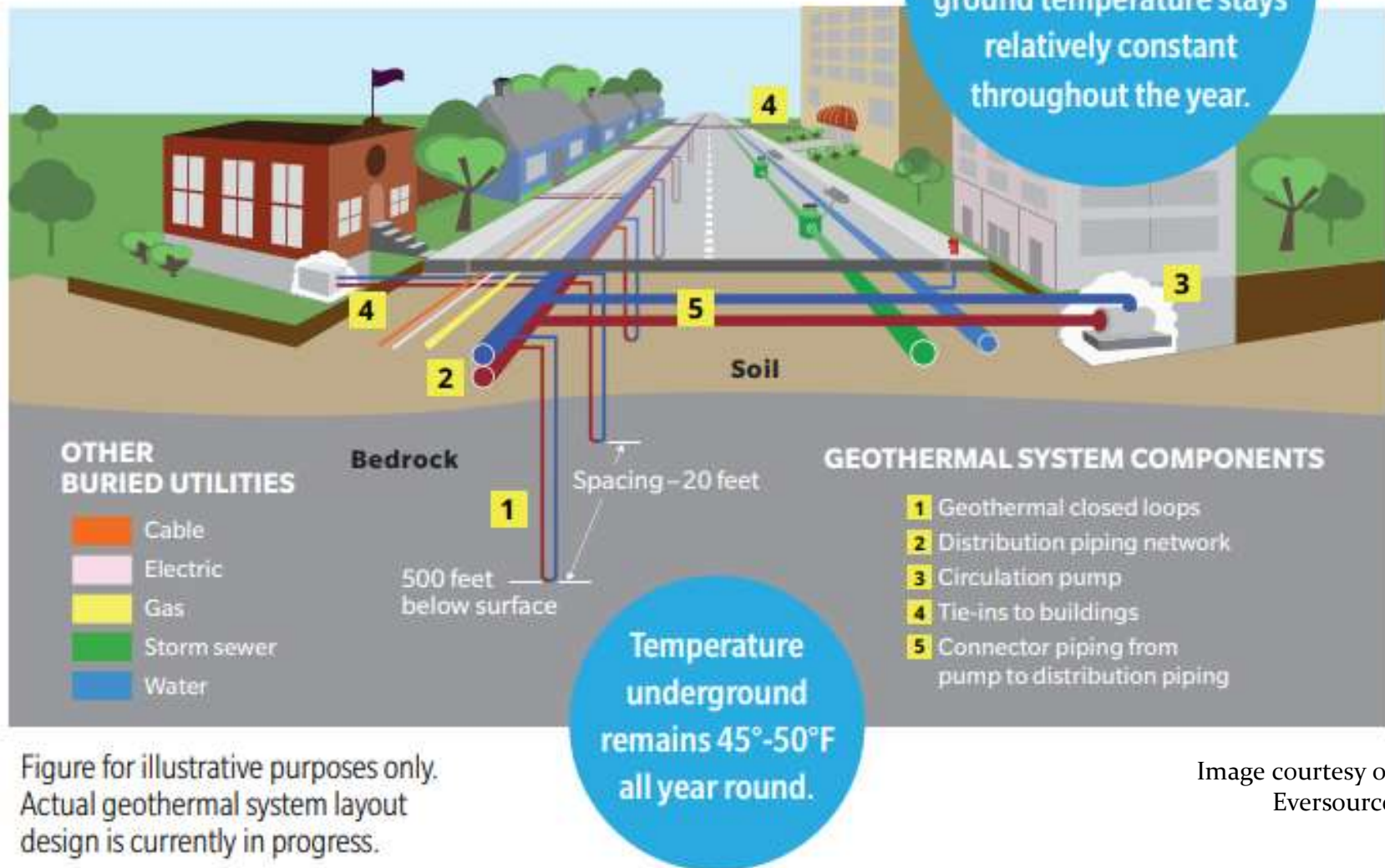
■ Natural Gas   ■ Oil

# BETA: Commercial Buildings

- Goal: support commercial building owners and developers in preparing to electrify their buildings
1. Develop electrification-over-time plans for a range of commercial building typologies
  2. Develop and curate a resource hub with best practice approaches and industry resources for building transitions
  3. Investigate and surface financial product needs and solutions to support building retrofits
- Ensure resources complement City of Boston ordinance and emerging state-wide building emissions cap



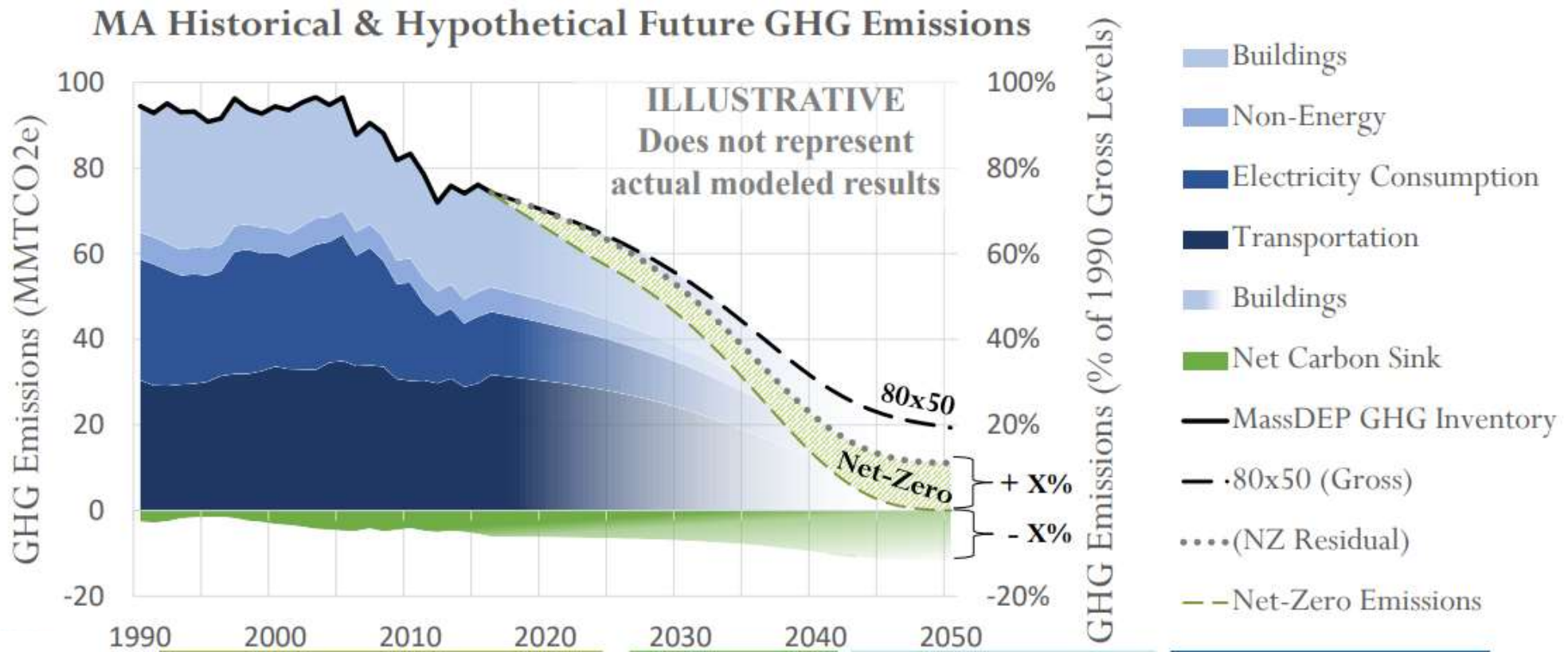
# Networked Geothermal District



# Appendix



# Goal: net zero greenhouse gas emissions by 2050



## Massachusetts Interim Clean Energy & Climate Plan for 2030

- 1 million homes and ~350 million sf of commercial space retrofitted with clean heating and high-performance building envelope